

# USER MANUAL



*My safety, My rule!*



## Video Tutorial

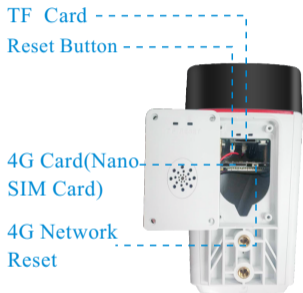
If it is your first time to use our products, it is recommended to scan the following QR code to watch the video tutorial.



## Product Description



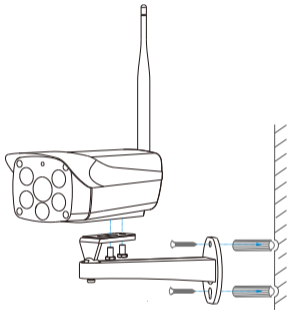
(Please unpack the back cover)



### Reset Camera:

- 1 Power on the camera, wait for the camera to finish booting.
- 2 Using a screwdriver to unscrew and open the back cover.
- 3 Hold the reset button for about 5 seconds until the camera makes a crisp sound.

## Camera Installation



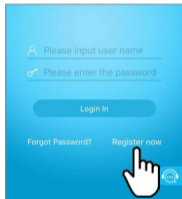
- 1 Punch the hole according to the hole position of the bracket.
- 2 Embed the expansion rubber plug.
- 3 Fix the bracket with screws and fix the camera on the stand.

## Step 1 : Pre-Setup



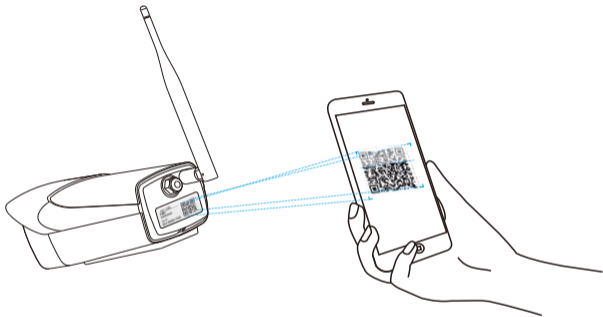
- Powering on the camera and wait for about 30 seconds for the camera to finish booting.
- Please unpack the back cover and insert the 4G card.
- Please install the antenna of the camera.

## Step 2 : APP Download and Registration



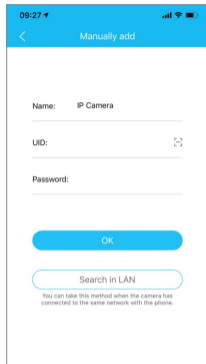
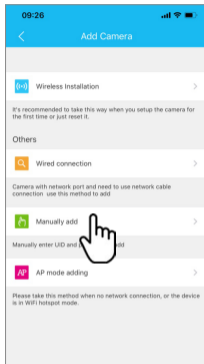
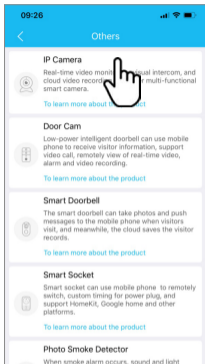
- 1 Search for "Eye4" in App Store or Google Play, or scan the QR code to download the app.
- 2 Click "Register", enter the user name and password to complete the registration, and also supports the third party such as Facebook to login directly.

### Step 3: Add Devices to the APP

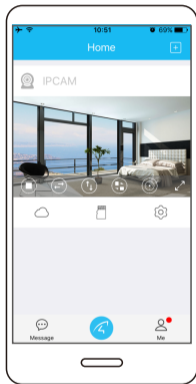


- 1 Open the app, click the "+" in the upper right corner , and scan the QR code on the body of the camera, then follow the prompts on the app to complete the adding. (Note: For Android phone, it will pop up some system permission window, please select "Allow")





- 2 If you can't find the QR code, click the "+" in the upper right corner, select "Others" on the bottom right corner --- "IP Camera"--- " Manually add ", Enter the UID or scan the QR code, and enter the camera's default password 888888,then follow the prompts on the app to complete the adding.



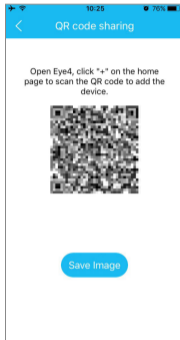
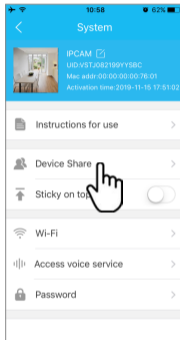
## You're Done!

Please write down your device information:

Eye4 account name: \_\_\_\_\_

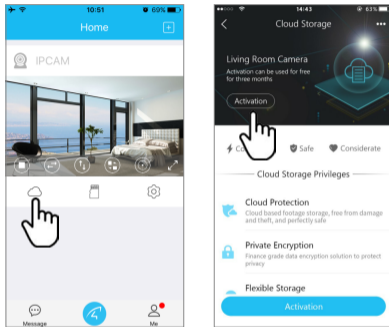
Eye4 account password: \_\_\_\_\_

## Device Share



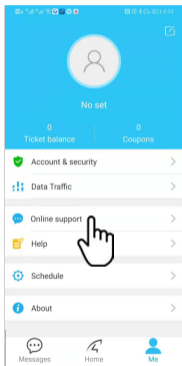
Click "Settings", then select "Device Share"--- "QR Code Sharing". Other users can open the app and click the "+" in the upper right corner of the homepage to scan the QR code to add the device.

## Cloud Storage



The camera supports cloud storage service. After activated the cloud storage service, when the motion detection is triggered, the video will be uploaded to the cloud storage server immediately, and the video can be viewed even if the camera is stolen.

## After-Sales Service



If you have any questions, please contact our customer service: Click on "Me" in the lower right corner of the APP. Select "Online Customer Service".

### Online customer service:

AM 8:30-12:00 PM 13:20-17:50 Night 19:00-23:00  
on weekdays (UTC+8)

**Official Mall** : <https://shop.vstarcam.com/>

**F A Q** : [www.vstarcam.com/support](http://www.vstarcam.com/support)

**Email** : [support@vstarcam.com](mailto:support@vstarcam.com)







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